

# TRACK & TRACE



# Air & Ocean



## **DIGITIZATION**

We are implementing new digital tools to improve our business model



## **FLEXIBILITY**

To provide our clients data which can be customized depending on their needs



## **DOCUMENTS**

Always available in the personal area, quickly and easily

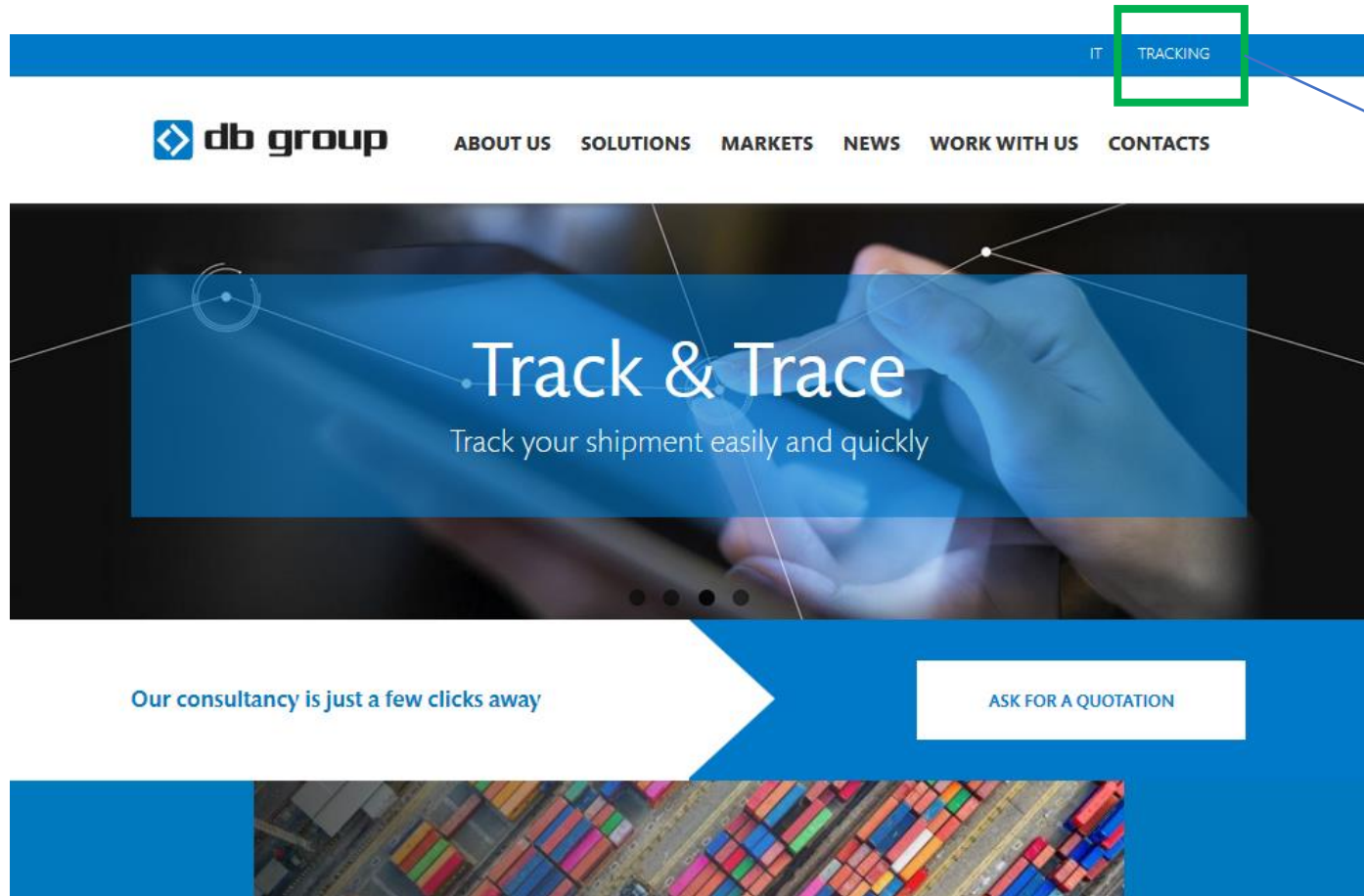


## **COMMUNICATION**

Improving communication with our clients means offering an high level service

# Guidelines

Enter D.B. Group website: [www.dbgroup.net](http://www.dbgroup.net)



Click on  
«Tracking»  
to access the  
dedicated section

# Guidelines


Home > Track & Trace

Share   

## Track your shipment

Sign in with the number of your shipment or with your credential.

**Select the D.B. Group office that dealt with your shipment. By clicking "Enter", you can monitor its status.**

Select the office which is taking care of your shipment

For more information on the service, consult the user guide or write an email to [tracking@dbgroup.net](mailto:tracking@dbgroup.net)

# Guidelines

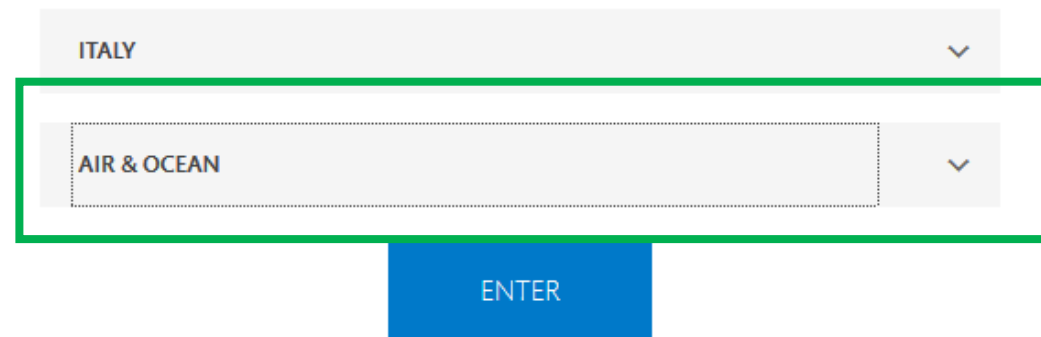
Home > Track & Trace

Share   

## Track your shipment

Sign in with the number of your shipment or with your credential.

**Select the D.B. Group office that dealt with your shipment. By clicking "Enter", you can monitor its status.**



ITALY

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ENTER

Select the service used for your shipment  
And click «Enter»

For more information on the service, consult the user guide or write an email to [tracking@dbgroup.net](mailto:tracking@dbgroup.net)

# Guidelines

You will be redirected to the dedicated area, where you can access with:



YOUR GLOBAL  
FORWARDING PARTNER

Company Code:

E-mail:

Password:

Remember me

[Forgot your password?](#)

The company code depending on the office which is managing your shipment and the user and password you received

OR

Shipment/House Bill/Direct Master Number:

The shipment number

# Guidelines

Once landed in your dedicated area, you can filter the information needed, fulfilling the form with the requested information:



YOUR GLOBAL  
FORWARDING PARTNER

Forwarding Customs Accounts User

## Shipments

Status (Web) ▾										
Common Numbers and References ▾	starts with ▾									
Company Name ▾	starts with ▾									
Origin / Destination ▾	Origin: ...			Dest.: ...						
Last Completed Milestone ▾										
<a href="#">?</a> Manage Layouts	Save Layout	Reset Layout	Find	System Default Layout ▾	Clear	+				



YOUR GLOBAL  
FORWARDING PARTNER